

Gambia Tourism and Hospitality Institute Student's Transcript


Student Name: **Bakary Manjang**
Date of Birth: **23-Feb-86**
Student ID: **FO-CE-GA-14-661**
Level: **Certificate**
Department: **Front Office**

Gender: **Male**
ClassGroup: **Group B**
Conduct: **Very Good**
Date of Admission: **01-Jul-13**
Date of Graduation: **31-Jul-14**

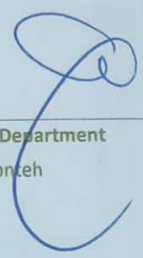


Unit Codes	Units of Competence	Hours	Marks	Grade	Comments
SITHIND301	Work Effectively in Hospitality Service	44	67	C	Credit
BSBDIV501A	Manage Diversity in the Workplace	24	70	C	Credit
SITXHRM402	Lead and Manage people	24	78	D	Distinction
SITXCCS401	Enhance Customer Service Experience	16	72	C	Credit
SITHIND202	Use hospitality skills effectively	16	64	P	Pass
SITXFIN402	Manage Finance with a budget	12	68	C	Credit
SITXMGT401	Monitor work operations	12	100	HD	Higher Distinction
SITXWHS401	Implement and monitor work health & safety practice	12	50	PC	Pass Conceived
ITFTICOM101	IT for the tourism Industry	66	61	P	Pass
SITXHRM301	Coach others in job skills	08	80	D	Distinction
SITXCOM401	Manage conflict	06	672	C	Credit
BSBCMM201A	Communicate in work place	06	61	P	Pass
LANFREN102	German Language for Tourism I	66	63	P	Pass
BSBFIA301A	Maintain financial records	24	66	C	Credit
SITXCCS302	Provide club reception services	16	77	D	Distinction
SITHACS303	Provide accommodation Reception Services	12	80	D	Distinction
SITHACS302	Conduct night Audits	08	86	HD	Higher Distinction
SITXEVT302	Process and Monitor Events Registrations	08	80	D	Distinction
SITXFIN201	Process financial Transactions	08	71	C	Credit
SITXCCS301	Provide lost and found services	08	67	C	Credit
SITHIND201	Source and use information on Hospitality Industry	10	86	HD	Higher Distinction
SITXFSA101	Use hygienic practice for food safety	06	50	PC	Pass Conceived
SITXCCS202	Interact with customers	08	68	C	Credit
BSBWOR203B	Work effectively with others	08	79	D	Distinction
SITHIND202	Enhance Customer Service Experience II	16	72	C	Credit
HLTFA311A	First Aid	7,2	50	PC	Pass Conceived
SITXCOM201	Show social and cultural sensitivity	06	56	P	Pass
SITXWHS101	Participate in safe work practice	4,8	50	PC	Pass Conceived
LANENGL101	English for the hospitality Industry	80	71	C	Credit
SITXCCS201	Provide Visitor Information	14	65	C	Credit
SITHACS204	Provide Porter Service	08	88	HD	Higher Distinction
SIRXSL201	Sell Product and service	08	72	C	Credit

85-100 84-75 74-65 64-55 54-50 0-49
Higher Distinction Distinction Credit Pass Pass conceived Fail


Deputy Director General
Mr. Momodou Singhateh




Head Of Department
Sheriff Conteh