



78 atlantic Boulevard
Fajara - Banjul
The Gambia
T +220 -2250005

26th February 2020.

RECOMMENDATION LETTER

This is to certify that **Mr. Dodou Njie** has been working as an intern agent in 24/7 Call Center Ltd. (A new Call Center providing customer service for Africell) since on the 2nd December 2019 up to date

Dodou Njie, as an intern agent in the inbound unit, he is very hardworking, punctual and above all respectful and well mannered towards his colleagues and the job. He is a very determined individual and always work according to standards set by the company.

He always achieves his goals and objectives which has earned him to be one of the best agents in the inbound unit. He is an exceptional outstanding agent and he has shown a high sense of responsibility towards his job and the company as a whole. He is well respected by his seniors as well as co-workers. He is a Team Player on the job and respects authority.

I highly recommend him and believe that he will excel in all future endeavors.

Sincerely,

for: Amie Singhatey Mbye

Amie Singhatey Mbye

Managing Director